

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

SPECIAL SERVICES REFORM, 1996

Docket No. MC96-3

RESPONSE OF UNITED STATES POSTAL SERVICE
WITNESS LION TO INTERROGATORIES OF
THE OFFICE OF THE CONSUMER ADVOCATE
REDIRECTED FROM WITNESS NEEDHAM
(OCA/USPS-T7-13, OCA/USPS-T7-17)

The United States Postal Service hereby provides responses of witness Lion to the following interrogatories of the Office of the Consumer Advocate: OCA/USPS-T7-13 and OCA/USPS-T7-17, filed on July 16, 1996, redirected from witness Needham.

Each interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

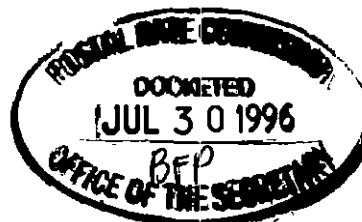
UNITED STATES POSTAL SERVICE

By its attorneys:

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July 30, 1996



OCA/USPS-T7-13. Please refer to page 25, lines 3-5 of your testimony. This testimony implies that residents are unable to obtain boxes due to non-resident box holders. To the extent information is available, please provide a listing of offices having either a post office box waiting list or non-resident box holders. This list should include the total number of boxes of each size, the number of non-resident box holders for each box size, the number of waiting list applicants for each box size, and the number of non-resident waiting list applicants for each box size. Please provide this information as a computer file so that it can be readily summarized.

RESPONSE:

The only available information has already been provided in Library Reference SSR-113, Supplemental Materials Relating to the Post Office Box Survey. Item 3 in SSR-113 shows the SAS program used to edit the data and Item 4 is the diskette containing the edited data. The headings for the different columns of data on the original file are listed at lines 652-665 of Item 3. On the diskette, the first two columns (ZIP Code and Finance Number) have been deleted. The third and fourth columns (Delivery Group and "Old" Delivery Group) have been replaced by a single column denoting the former. (Note: "Old" Delivery Group is derived from the ALMS file and has been superseded by the information on the survey form.) The remaining columns are the same as listed at lines 653-65 of Item 3. (The last two columns on the disk are coded flags.)

No information was collected regarding non-resident box holders (*see* Library Reference SSR-113, Item 1).

OCA/USPS-T7-17. Refer to pages 12-13, lines 16 and 1-2, respectively, of your testimony where it states "On the other hand, CMRAs offer, to varying degrees, services that are available only on a limited basis, if at all, in post offices."

- a. Please confirm that CMRAs offer the following services: choice of street address or box address; 24-hour access; call-in mailcheck; mail forwarding; package receiving; and, 24-hour copier access. Please identify other services that are offered by CMRAs.
- b. Please list those services identified in "a" above that are available, if at all, in post offices.
- c. Please indicate in percentage terms how widely available are the services listed in "b" above at post offices.

RESPONSE:

- a. Confirmed that some CMRAs offer each of the identified services. Other services offered by CMRAs can include personal access key (lockbox), fax, notary, and packaging supplies.
- b. Services offered by post offices are summarized in Table 8A, page 12 of USPS-T-4. Of the specific services cited, 24-hour access and copiers are included in the table. Post offices also offer mail forwarding, call-in mail-checking, and package receiving in addition, of course, to the usual range of postal services.
- c. Table 8B, page 12, USPS-T-4, presents data on the percentage of post offices offering these services.

DECLARATION

I, Paul M. Lion, declare under penalty of perjury that the foregoing answers are true and correct, to the best of my knowledge, information, and belief.

Paul M Lion

Dated: 7/31/96.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

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